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## SCOPE OF THIS REPORT

Unless otherwise stated, this report covers all our operations in Australia and New Zealand for the 2009 financial year (1 July 2008 to 30 June 2009).

Our environmental targets are based on projected growth through additional new stores in our existing businesses as at the 2007 financial year. These projections do not account for the impact of future acquisitions. Should we acquire new businesses, the baseline data would be adjusted accordingly.

The environmental data in this report does not cover Cromax, our consumer electronics joint venture with the TATA Group in India, where we provide wholesale services to 22 retail stores. Nor are our global sourcing offices in Hong Kong and Shanghai included. These operations are small and not deemed to be material in the overall context.

## ABOUT THIS REPORT



**MICHAEL LUSCOMBE,**  
MANAGING DIRECTOR  
AND CHIEF EXECUTIVE  
OFFICER AND **JAMES  
STRONG,** CHAIRMAN

Welcome to Woolworths Limited's Corporate Responsibility Report 2008–09. Over the last year the unprecedented effects of the global financial crisis have highlighted the importance of prudent financial management and stringent risk assessment to ensure we remain a financially viable business. It has also given further resonance to our philosophy of 'Doing the right thing', ensuring that even in challenging times, we continue to positively contribute to the economy, the communities in which we operate and the environment.

## Doing the right thing

At Woolworths we are conscious of our responsibilities as a major retailer – serving millions of customers every day in communities across Australia and New Zealand.

We need to understand and manage our impacts, and take the opportunity to help achieve lasting and beneficial change that extends beyond our operations.

Our operations impact the way we treat people, serve our customers, invest in local communities, provide returns to our shareholders, manage our supply chain and affect the environment. This report aims to give the reader an insight into how we are performing in all these areas.

Simply put, we aim to make sure Woolworths remains a company people want to invest in, work for and do business with, well into the future.

You can also  
view this report  
online



[www.woolworthslimited.com.au](http://www.woolworthslimited.com.au)

Woolworths Limited's long-term goal is to be recognised as the leader in sustainable retailing in the Australian retailing sector. As such, integrating corporate responsibility and sustainability into our day-to-day business practices is a high priority.

